



Home Broadband

Super-fast, super-reliable and up to 24Mbps ADSL2+

Broadband designed specifically for Mac users with the very best in personal, knowledgeable Apple Mac support by email and phone. Just like Apple, we take the quality and ease-of-use of our service very seriously and aim provide a hassle-free internet experience. It's a service we'd expect ourselves and nothing short of what you'd expect from the **"Best ISP" in the Macworld 2009 awards**, the **"Best Web Host" in the MacUser Awards 2010** and nominated for three customer service awards in the **ISPAs 2011**.

It doesn't stop there: Our email system is second to none, not an afterthought like most ISPs. Fully customisable, spam and virus protected and compatible with all Mac clients and iOS for iPhone/iPad as well as all other mobile phones and platforms.

now from just £12.99 per month

High Performance 21st Century Network

Not all broadband is the same, our Performa range is special. We don't over-contend our network so you'll get the highest speeds your line can provide and less congested at peak times. Our award-winning support is Mac-specific, personal and professional - a very rare combination.

Resilience built-in

The backbone of our UK broadband infrastructure is based around 20 cities, or nodes. Your exchange connects to this which in turn connects to us. This web of nodes has no single point of failure - if one goes down, data is re-routed over alternative paths. In a nutshell this means far fewer outages and downtime for your broadband connection.

Secure, reliable email

Business-class email for everyone - with 100% uptime, full point-to-point encryption via TLS and SSL. You can sync between all of your computers/device as well as our fully-feature webmail. It's the same mail we provide our business customers - fully compliant, fully featured, uniquely fast, uniquely reliable.

MacMate® included

Web space, online backup space and photo storage. Heaps faster than Apple's iDisk/MobileMe/iCloud and included with every broadband package. It's essentially a desktop mounted "cloud-disk" - nice and simple to use, yet very fast and secure.

features:

- Fast download speeds of up to 24Mbps
- Comprehensive email suite included
- Spam and Virus Protected
- Fully-featured Apple-like webmail
- MacMate online storage included (1gig)
- MacMate webspace included
- WiFi compatible
- Windows and Linux support too!
- Unlimited off-peak use (11pm-8am)
- Free migration*
- UK-based support directly from us
-and a whole lot more!

OneVoice™ - Line rental and Calls

Combine your phone and broadband for an even better deal.

- From just £26.99 per month (inc VAT)
- Unlimited UK calls from £34.99 per month
- No connection charges
- Free Migration
- One-call fault reporting
- One-second billing
- One low monthly bill

Simple. Fast. Reliable.

That's how it should be.

MacAce think different too.

We're a Mac-focused ISP with knowledgeable, dedicated and helpful staff - and importantly, more "technical" than "sales". Our internet services are fully managed, fully supported and focused around a professional and personal service throughout. We find this approach ensures a more reliable service where there are no long

call queues and a 1 hour target to email replies (in fact this is often minutes). Like Apple, we really take time to think about our network and systems - designing them from the ground up without compromise and with no single points of failure. We're sure you'll find the way we do things *better*.

We Speak Mac

Performa ADSL: high performance broadband



home broadband price list

Choose the package that best suits your needs - you can change it whenever you like. There's no long contract, just 1 full month's notice. If you're not sure which package is best for you feel free to call or email us for assistance. Performa:lite is the most popular and always a good place to start.

Standalone prices are for ADSL keeping your line rental and calls with your existing provider (bear in mind it costs just £1 extra to have unlimited landline calls with your broadband). **Phone+broabdand prices start at a total of just £26.99 per month** including VAT. Add Unlimited UK landline calls for just £5 extra.

	Performa:classic	Performa:lite	Performa:pro	Performa:extreme
Speed (ADSL2+)	up to 24Mbps	up to 24Mbps	up to 24Mbps	up to 24Mbps
upload Speed	up to 1.4 Mbps	up to 1.4 Mbps	up to 1.4 Mbps	up to 1.4 Mbps
Peak Download	8 Gb	15 Gb	45 Gb	90 Gb
Off-Peak (11pm-8am)	unlimited	unlimited	unlimited	unlimited
Email Boxes	2	5	5	5
Email Space per box	1gig	1gig	1gig	1gig
Spam/Virus protected	✓	✓	✓	✓
MacMate™ Backup Space	1 Gb	1 Gb	1 Gb	1 Gb
Full Technical Support	✓	✓	✓	✓
OneVoice phone+broabdand	£12.99	£15.99	£20.99	£30.99
+ Unlimited UK Calls	+£5	+£5	+£5	+£5
plus Line rental	£14.00	£14.00	£14.00	£14.00
Standalone	£16.99	£19.99	£24.99	£34.99
Migration Fee	FREE	FREE	FREE	FREE
New Setup / LLU Fee	£48	£48	£48	£48

Example: Onevoice line rental, Performa:classic and unlimited calls would cost a total of £31.99 inclusive of VAT. Your broadband speed depends on whether your exchange is enabled for 21CN and the distance of your line from the Exchange. Typically lines less than 1KM will achieve speeds of 15Mbps+ on ADSL2+ and 5Mbps+ on ADSL MAX. Speeds are sync speeds only and will be significantly lower during Peak Times (6pm to Midnight, and weekends). Overuse is charged at £1 per gig. We won't charge overuse for the first 1/2 gig. 1 full month termination notice required. Full terms and conditions available from our website. OneVoice packages are ADS2+ Exchanges only. ADSLMax conenctions, please add £2pm E/OE

Routers

We won't burden you with one of those "free" routers other ISPs include in exchange for 12 or 18 month contracts. We believe in offering the best quality routers, at good prices, pre-configured for you. They all work with any ISP so you're not tied down. Of course, we'll be doing everything we can to keep you happy with us for years.

Netgear DGN1000 150Mbps WiFi (b+g+n-spec)	£79	Thomson Single Port Ethernet Router (ST516)	£39
Good N Spec Router for general internet use		Thomson 4port Ethernet Router (ST546)	£49
Netgear DGN2200N 300Mbps WiFi (b+g+n-spec)	£99	Netgear DG834 4port Ethernet (with 1 filter)	£59
Better for Gaming and heavier family, streaming use			
Netgear DGND3700 Dual-band (350mbps b+g+n-spec)	£139		
Better range and interference protection with dual band			

All prices include VAT and Next-Day Courier. They also include a 1 year next-day swappout warranty from us.

More details of our broadband services as well as Email and Hosting facilities can be found at www.macace.net/broadband

Simple. Fast. Reliable.
That's how it should be.



Hosting | Colocation | Email | Managed Security | Internet Access | Telecoms | Data Storage

the Mac ISP

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MacAce is proudly part of the
CorNetworks Group