



Business Email: First Class

Blindingly-fast and 100% reliable email services specifically designed to be a cut above the rest - and especially for Mac Users.

Although email is one of the most important tools of any business, most ISP's provide the service as an afterthought. MacAce don't. Our Email is at the very heart of our entire service and has been designed and is managed inhouse to provide a first class email specifically tailored to Mac users. We understand the importance of speed, reliability and the customisation you require to run your business efficiently.

Our unique mirrored system involves an exact mirror of our primary system hosted in our secondary datacentre 150 miles away from our primary network in Telehouse, London. Everything is mirrored between them in perfect duo-synchrony. The clever part is that we can switch between the two effortlessly during maintenance or allow them both to work together to reduce loads at busy periods. No one else does this.



It's no slow coach

Email is virtually instant, as it should be, thanks to our state-of-the-art system design - each processed in a fraction of a second. 90% of all of our email is delivered within 30 seconds. Even more impressive is that 100% is attempted within just 10 seconds. Comprehensive logging and 24 hour monitoring ensures no inbound or outbound mail is lost.

Customisable Spam Protection

Our advanced spam filtering system is fully customisable on a per-account basis. It's a fully loaded defence system that can perform over 500 tests on each and every incoming email for you - including SPF, sender confirm, auto-whitelists and endless manual filtering options. We provide 5 default one-click settings so that filtering can be customised to suit your needs - or indeed turned off completely. It's about control, we understand that everybody likes their email and spam treated differently.

Military Grade Security

All MacAce.net email accounts support the very latest security protocols and can provide 256bit fully encrypted end-to-end protection, so your email cannot, under any circumstances, be decrypted and read on the internet. It's why we provide email services to government agencies, defence contractors, accountants and solicitors.



features:

- Entire mail system mirrored for 100% uptime
- Advanced Spam protection - fully customisable
- Virus and Phishing protection
- No email size limits
- Secure web-based email application
- Works with any email client & Windows/Linux
- Full SSL and TLS security
- Forwarding/holiday and Aliases
- Full per user and per domain logging
- SPF, RBL and DomainKeys security
- Admin Interface with full domain control
-and a whole lot more!

options:

- POP or IMAP (suitable for iPhone/Blackberry)
- 1gig to 20gig email boxes
- Archive email facility
- Domain aliasing and multiple domains
- Domain Forwarding
- Bespoke customisation available
- Fully branded secure webmail

Simple. Fast. Reliable.

That's how it should be.



MacAce think different too.

We're a Mac-focused ISP with knowledgeable, dedicated and helpful staff. We think a little differently to most ISP's in that our internet services are fully managed, fully supported and focused around a professional and personal service throughout. It's one where there are no long call queues, days (or even hours) to get a response

and you'll soon know many of us by name. MacAce are happy to manage all of your requirements, setting changes, options etc all over the phone or email - we aim to do this instantly - or, if you prefer, you can use online admin tools. Like Apple's hardware, we really take time to think about our network design and systems too and you'll find the way we do things different, and better, than your *mainstream* ISP...

the Mac ISP



All of our business email packages include one domain name hosting for your domain so that your email addresses are in the format yourname@yourdomain.com.

BusinessEmail -lite -	BusinessEmail - pro -	BusinessEmail - extreme -
Professional-level email for the smaller business with 5 email boxes	SME and SOHO solution with 25 email boxes and domain control panel for full control	Our fully-featured email solution for larger organisations with up to 100 mail boxes.

Email boxes	5	25	100
Email space per box	1gig	2gig	2gig
total email space*	5gig	50gig	200gig
domain name hosting	✓	✓	✓
domain aliases	5	25	100
IMAP or POP	✓	✓	✓
aliases per box	5	25	100
domain control panel	✗	✓	✓
spam protection	✓	✓	✓
virus protection	✓	✓	✓
fully featured	✓	✓	✓
full technical support	✓	✓	✓
Price Per Year	£39	£79	£199
Setup Fee	FREE	FREE	FREE
Price per month	£3.99	£7.99	£19.99
Setup Fee	£10	£10	£10

*Our total email space is flexible in that you can assign each account any size up to a maximum of your total email space. For example, if you had 2 accounts on our lite package, you could assign one 2gig and the other 3gig. When paid for annually the contract is 1 year. When paid for monthly, the contract is monthly. Domain name hosting does not include domain registration fees. Additional domains can be hosted at our standard domain hosting fee of £10 per annum - this does not apply if you host your domain elsewhere and point the domain to us. It is recommended that we host all domains we manage email for. All prices exclude VAT

SPECIAL OFFER: save over 25% per year by with annual payment

Options

Additional Email Space:

1Gb additional space	£0.50 pm £5 pa
10GB additional space	£4 pm £40 pa
100GB additional space	£15 pm £150 pa

Branded Webmail	£60 setup £40 pa
Additional Domain alias	£5 each setup fee

Whole Domain / single email archive:

All incoming and outgoing email archived. Various automatic customisation available.

10Gb archive space	£60 setup £3 pm £30 pa
100GB additional space	£60 setup £25 pm £250 pa
250GB additional space	£60 setup £50 pm £500 pa

We can accommodate virtually any level of customisation, please call for details. More details of our email services and Hosted Email service can be found at www.macace.net/email

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That's how it should be.

