



Business Broadband:

Super-fast up to 24Mbps ADSL2+

Our business broadband service really is the business. Designed specifically for speed and reliability - particularly during office hours, with unlimited use. Away from the hustle and bustle of domestic users, your connection will have greater priority and faster speeds. Priority is extended to our support team who'll be attentive and thorough with any problems you might have. Being a Mac company too, we'll know your equipment inside out and be able to provide conclusive and speedy solutions to any problems.

Our business broadband service does not stop there. MacAce can provide expert hardware, firewalls and remote management of your networking equipment to ensure complete peace of mind and ultimate reliability. We've been in the business for over 15 years so we know our stuff.



High Speed 21st Century Network

Our network is based on BT's new 21CN - the replacement to the aging PSTN network. Because of this we can support up to 24Mbps broadband on exchanges that have been enabled. Most will be enabled by the end of 2011. As one of the very first ISP's using this network in the UK and partnered with some of the most prestigious transit providers in the UK and World - our business internet is faster and more reliable than most.

Resilience built-in

The backbone of our UK broadband infrastructure is based around 20 cities, or nodes. Your exchange connects to this which in turn connects to us. This web of nodes has no single point of failure - if fibre goes down, data is re-routed over alternative paths. In a nutshell this means far fewer outages and downtime for your broadband connection.

First Class Email

An afterthought by most ISP's but at the very heart of our broadband products. Each and every business broadband package comes with a comprehensive and first-rate email service featuring 100% uptime, customised spam filtering, domain name hosting (email at your domain), webmail, virus protection and much much more. Email is also backed up with our legendary and award winning technical support, as you'd expect from the 2009 "Best ISP" in Macworld's prestigious awards.

features:

- **Priority Bandwidth**
- Dedicated priority support number
- Unlimited daytime use
- Up to 24Mbps download speeds
- Based on the 21st Century Network
- 20 Nationwide nodes for resilience (POPs)
- Full speed daytime access
- Fast Worldwide connectivity
- Double speed uploads at 832kbps
- Up to 16 Fixed IP's
- VPN Support
- UK-based support directly from us
-and a whole lot more!

options:

- Unlimited IP's available
- Discounted Email upgrades
- Managed Router/Firewalls
- Full website hosting facilities
- Bond up to 8 lines via MLPPP for speeds of up to 64Mbps

Simple. Fast. Reliable.

That's how it should be.



MacAce think different too.

We're a Mac-focused ISP with knowledgeable, dedicated and helpful staff. We think a little differently to most ISP's in that our internet services are fully managed, fully supported and focused around a professional and personal service throughout. It's one where there are no long call queues, days (or even hours) to get a response

for your support enquiries - and you'll soon know many of us by name. Business service are prioritised and our systems are monitored 24/7 to ensure speed and reliability. We're not just reselling someone else's services like so many others. Like Apple's hardware, we really take time to think about our network design and systems too and you'll find the way we do things different, and better, than your *mainstream* ISP...

the Mac ISP



business broadband price list

All of our hosting packages include domain name hosting for your domain and include domain name aliasing. Email is provided in the form of a Business Email Package and can be upgrade pro-rata.

	TheBusinesslite	TheBusinessPro	TheBusinessExtreme
Speed (ADSL2+) upload speed	up to 24Mbps 1.4Mbps	up to 24Mbps 1.4Mbps	up to 24Mbps 1.4Mbps
Speed (ADSL MAX) upload speed	up to 8Mbps 448kbps	up to 8Mbps 832kbps	up to 8Mbps 832kbps
Exchange Priority	X	✓	✓
Daytime Network Priority	✓	✓	✓
Download Limit (12am-6pm)	unlimited	unlimited	unlimited
Download Limit (6pm to Midnight)	10gig	20gig	unlimited
Email Pack Included	Lite (5x1gig)	Lite (5x1gig)	Lite (5x1gig)
Fixed IP's	up to 8	up to 8	up to 16
Priority Care (Openreach)	X	✓	✓
Full Technical Support	✓	✓	✓
Price per month	£25	£39	£79
New Install/LLU migration	£40	£40	£40
Migration Fee	FREE	FREE	FREE

Your speed depends on whether your exchange is enabled for 21CN and the distance of your line from the Exchange. Typically lines less than 1KM will achieve speeds of 15Mbps+ on ADSL2+ and 5Mbps+ on ADSL MAX. Speeds are sync speeds only and will be significantly lower during Peak Times (6pm to Midnight, and weekends). Exchange Priority prioritises your data at the exchange level, typically increasing speed by about 20%. Download use is per calendar month. Overuse of download limits are charged at £6.38 per 5gig or part thereof. Priority Care prioritises any line faults by Openreach and recommended for business users. Prices Exclude VAT. Full terms and conditions available from our website.

Options

Netgear DM111 Single Ethernet modem (1 filter)	£29.79
Netgear DG834 4port Ethernet (with 1 filter)	£50.21
Netgear DG834G 54Mbps WiFi (with 1 filter)	£79
Netgear DGN2000N 108Mbps WiFi (with 1 filter)	£99

Bonded Services

Bonded connections are supported via MLPPP, there is no additional charge for bonding these together.

Netgear FVX538 Dual Wan Firewall Router, 8 port Ethernet £349

Extras

10 metre RJ11 Modem Cable	£5
Additional Micro-filters	£6
Managed Firewall/Router	+ £10 pm
OverUse fee (only charged on overuse 6-12pm)	£6.38 / 5gig
Email requirements can be upgraded by purchasing a Business Email Pack, with a discount of £40 on all upgrades.	
All routers are pre-configured and include next-day courier.	

If you have a specific requirement, please let us know and we'll be happy to assist.. More details of our broadband services as well as Email and Hosting facilities can be found at www.macace.net/broadband

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